Transportation Security Administration

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

# IVCC Daily Summary
# Tuesday, May 06, 2014

| # On Duty | Hour | Max Wait Time (min) | Avg. Wait Time (min) | Max Call Time (min) | Avg. Call Time (min) | Identities Reviewed | Identities Unverified | Unverified Passenger Denied Access | Unverified Passenger Allowed Access | Watch List Calls | Process Assistance Calls |
|---|---|---|---|---|---|---|---|---|---|---|---|
| 3 | 0000 - 0100 | 0 | 0.00 | 19 | 13.00 | 2 | 1 | 0 | 1 | 0 | 0 |
| 3 | 0100 - 0200 | 0 | 0.00 | 11 | 8.67 | 6 | 1 | 1 | 0 | 0 | 0 |
| 3 | 0200 - 0300 | 0 | 0.00 | 15 | 10.00 | 2 | 1 | 0 | 1 | 0 | 0 |
| 3 | 0300 - 0400 | 0 | 0.00 | 9 | 9.00 | 1 | 0 | 0 | 0 | 0 | 0 |
| 3 | 0400 - 0500 | 0 | 0.00 | 10 | 7.75 | 4 | 0 | 0 | 0 | 0 | 0 |
| 4 | 0500 - 0600 | 0 | 0.00 | 25 | 9.71 | 5 | 1 | 1 | 0 | 0 | 2 |
| 5 | 0600 - 0700 | 0 | 0.00 | 17 | 9.75 | 7 | 0 | 0 | 0 | 2 | 1 |
| 5 | 0700 - 0800 | 0 | 0.00 | 16 | 10.67 | 9 | 1 | 0 | 1 | 3 | 0 |
| 5 | 0800 - 0900 | 0 | 0.00 | 17 | 7.18 | 7 | 1 | 0 | 1 | 0 | 4 |
| 5 | 0900 - 1000 | 0 | 0.00 | 18 | 7.14 | 12 | 0 | 0 | 0 | 0 | 2 |
| 6 | 1000 - 1100 | 0 | 0.00 | 21 | 8.05 | 19 | 1 | 1 | 0 | 2 | 1 |
| 6 | 1100 - 1200 | 0 | 0.00 | 16 | 10.44 | 9 | 0 | 0 | 0 | 2 | 0 |
| 6 | 1200 - 1300 | 5 | 0.56 | 22 | 8.06 | 13 | 0 | 0 | 0 | 1 | 3 |
| 5 | 1300 - 1400 | 0 | 0.00 | 17 | 8.07 | 14 | 0 | 0 | 0 | 0 | 1 |
| 5 | 1400 - 1500 | 3 | 0.27 | 17 | 8.73 | 11 | 0 | 0 | 0 | 3 | 4 |
| 5 | 1500 - 1600 | 0 | 0.00 | 15 | 8.08 | 13 | 1 | 0 | 1 | 2 | 0 |
| 5 | 1600 - 1700 | 0 | 0.00 | 10 | 6.89 | 8 | 0 | 0 | 0 | 1 | 1 |
| 4 | 1700 - 1800 | 1 | 0.07 | 14 | 7.53 | 14 | 0 | 0 | 0 | 3 | 1 |
| 3 | 1800 - 1900 | 2 | 0.18 | 14 | 7.18 | 8 | 1 | 0 | 1 | 1 | 3 |
| 3 | 1900 - 2000 | 0 | 0.00 | 9 | 5.57 | 5 | 0 | 0 | 0 | 0 | 2 |
| 3 | 2000 - 2100 | 0 | 0.00 | 8 | 6.33 | 3 | 0 | 0 | 0 | 0 | 0 |
| 3 | 2100 - 2200 | 0 | 0.00 | 6 | 6.00 | 1 | 0 | 0 | 0 | 0 | 0 |
| 3 | 2200 - 2300 | 0 | 0.00 | 7 | 7.00 | 1 | 0 | 0 | 0 | 0 | 0 |
| 3 | 2300 - 0000 | 0 | 0.00 | 11 | 11.00 | 1 | 0 | 0 | 0 | 1 | 0 |
| Totals | | 5 | 0.08 | 25 | 8.18 | 175 | 9 | 3 | 6 | 21 | 25 |

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## Denied

**1156907 Passenger Unverified/Denied by STSO at Las Vegas (LAS)**
At 0133 hours on May 06, a Las Vegas LTSO reported American 2390 (Las Vegas – Miami) passenger (b)(6) (b)(6) presented a College Identification Card as ID. LTSO contacted IVCC for database check; (b)(6) was unwilling to provide identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 0207 hours LTSO reported STSO denied (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

**1156932 Passenger Unverified/Denied by TSM at Newark (EWR)**
At 0509 hours on May 06, a Newark STSO reported United 1684 (Newark – Chicago O'Hare) passenger (b)(6) (b)(6) stated he had no ID. STSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 0726 hours STSO reported LEO conducted NCIC and CBP database check on (b)(6) using Name and Date of Birth; record found with outstanding wants or warrants. (b)(6) was detained by LEO. TSM denied (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1157078 Passenger Unverified/Denied by FSD at Detroit (DTW)**
At 1046 hours on May 06, a Detroit STSO reported United 4383 (Detroit – Houston Intercontinental) passenger (b)(6) presented a Birth Certificate as ID. STSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 1154 hours STSO reported FSD denied (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

## Unverified /Allowed

**1156898 Foreign National Passenger Unverified/Allowed by TSM at San Francisco (SFO)**
At 0035 hours on May 06, a San Francisco LTSO reported United 894 (San Francisco – Chicago O'Hare) passenger (b)(6) presented an I-247 Immigration Document as ID. LTSO contacted IVCC for database check; no record found. (b)(6) stated he is a foreign national. IVCC performed foreign national database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 0114 hours LTSO reported LEO verified (b)(6) identity through ICE database check using information obtained from I-247 Immigration Document; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

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**1156915 Passenger Unverified/Allowed by TSM at Mercedita (PSE)**
At 0217 hours on May 06, a Mercedita LTSO reported JetBlue 768 (Mercedita – Orlando) passenger (b)(6) (b)(6) presented a Puerto Rico Voter's Registration Card as ID. LTSO contacted IVCC for database check; no record found (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 0257 hours LTSO reported LEO verified (b)(6) identity through DAVID database check using Name and Date of Birth; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1156974 Passenger Unverified/Allowed by TSM at Orlando (MCO)**
At 0722 hours on May 06, an Orlando STSO reported Delta 1928 (Orlando – Detroit) passenger (b)(6) (b)(6) stated she had no ID. STSO contacted IVCC for database check; no record found. (b)(6) was unverified. STSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 0813 hours STSO reported LEO verified (b)(6) identity through NCIC database check using Name, Date of Birth and Social Security Number; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1157000 Passenger Unverified/Allowed by TSM at Providence (PVD)**
At 0828 hours on May 06, a Providence LTSO reported US Airways 3991 (Providence – Reagan Washington National) passenger (b)(6) stated she had no ID. LTSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update**: At 0910 hours LTSO reported LEO verified (b)(6) identity through NCIC database check using Name, Date of Birth and Social Security Number; record found with no outstanding wants or warrants. TSM allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

**1157229 Passenger Unverified/Allowed by FSD at Philadelphia (PHL)**
At 1532 hours on May 06, a Philadelphia LTSO reported Southwest 2769 (Philadelphia – Chicago Midway) passenger (b)(6) presented a Debit Card as ID. LTSO contacted IVCC for database check; record found with inconsistent responses such as Other Residents, Relative's Date of Birth and Names of Neighbors. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 1628 hours STSO reported FSD allowed (b)(6) access to the security checkpoint and sterile area. There was no LEO involvement, impact to airport operations or media attention.

**1157321 Passenger Unverified/Allowed by DAFSD at Honolulu (HNL)**
At 1831 hours on May 06, a Honolulu LTSO reported United 1175 (Honolulu – San Francisco) passenger (b)(6) stated she had no ID. LTSO contacted IVCC for database check; record found lacking identifying information. (b)(6) was unverified. LTSO was instructed to contact IVCC if (b)(6) identity is verified through LEO involvement or other means.
**Update:** At 1941 hours STSO reported LEO conducted CBP database check on (b)(6) using Name and Date of Birth; no record found. DAFSD, acting as FSD Designee, allowed (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

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## Significant Events:

| Log ID | Incident Date/Time (ET) | Event Type | Topic |
|---|---|---|---|
| | MM/DD/YYYY 00:00:00 AM | **None** | |
| | **Log Description:** | | |
| | **Subjects:** | | |
| | **Flights:** | | |

## VOD Report Numbers:

| | Max Wait Time (min) | Avg. Wait Time (min) | Max Call Time (min) | Avg. Call Time (min) | Identities Reviewed | Identities Unverified | Unverified Passenger Denied Access | Unverified Passenger Allowed Access | Watch List Calls | Process Assistance Calls |
|---|---|---|---|---|---|---|---|---|---|---|
| Totals | 5 | 0.08 | 25 | 8.18 | 175 | 9 | 3 | 6 | 21 | 25 |

## Watch List Check Matches

None

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